

SGIVS
GLOBAL

COMPANY PROFILE





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ABOUT US

Since 2013, **SGIVS Global Services** has proudly partnered with Embassies and Ministries, delivering seamless outsourcing solutions for Attestation, Visa, Passport, Consular, Tourism promotion, and Value-Added Services. With an impeccable track record of processing over 5 million documents without a single complaint, we have consistently ensured a smooth and dependable experience for applicants and client governments alike.

Who We Are

SGIVS Global Services ranks amongst the top 3 service providers in the industry, acting as a link between applicants, Embassies, and Ministries. We render services by providing administrative support & managing non-judgmental tasks related to the entire lifecycle of the Visa, Passport & Consular application process, thus, enabling missions to focus on key tasks of adjudication. As a core business, the organisation is extremely well placed to address the needs of Diplomatic missions worldwide and focuses on addressing the concerns regarding security, integrity, speed & efficacy of the outsourced solution of the business.

What We Do

- **Document Verification & Attestation**
Provide comprehensive citizen and front-end services attesting and verifying educational, professional, & personal documents, ensuring reliability and compliance with global standards.
- **Visa, Passport, & Consular Services**
Streamlined Visa and Passport processing, E-Visa services, and a complete suite of Consular services to support client governments, diplomatic missions, and applicants.
- **Digitization and Custom Solutions**
Enhanced digitization & customized solutions to improve efficiency and address specific applicant needs.
- **Study Abroad Services**
Our study abroad services are designed to guide students on their journey to achieve academic & career success through international education. With a comprehensive suite of offerings, we ensure a seamless experience for students, parents, and educational institutions boosting country's economy by attracting international students who contribute through tuition fees, local spending, & job creation in education, housing, and related sectors. They also foster cultural exchange, promoting cross-cultural understanding and enhancing the host nation's global reputation. These programs build stronger bilateral ties, encourage knowledge transfer, and create a globally skilled workforce, driving long-term economic and social growth.



OUR VISION

Beyond Borders, Beyond Expectations

Our vision is to become the premier partner for diplomatic missions and client governments, recognized for delivering unparalleled Attestation, Consular, Tourism, and Visa services with unwavering integrity, precision, and efficiency. By leveraging innovative, technology-driven solutions and providing tailored support, we strive to simplify global connectivity and set new benchmarks in service excellence, fostering trust and seamless experiences for all stakeholders

OUR MISSION

As an organization, we strive to:

- Simplify complex processes with accuracy and transparency.
- Reduce workload for Embassies and Ministries so they can focus on key tasks.
- Establish our presence across new geographies.
- Establish long-term relationships with Embassies, governments, & organizations by offering innovative services through the use of AI technology.
- Promote tourism by offering seamless visa & travel services that enhance cultural exchange and economic growth.
- Make every interaction seamless, allowing people to travel across borders with confidence & peace of mind.

At SGIVS Global Services, we seamlessly blend AI-powered technology, deep industry expertise, and a customer-centric approach to deliver services that are both reliable and remarkably efficient.



OUR STRENGTHS



Decades of Expertise

Years of specialization in Attestation, Consular, Tourism, and Visa services have helped us learn how to best manage these services with highest accuracy & efficiency.

Skilled and Experienced Professionals

Our highly experienced personnel offer a wealth of industry knowledge & expertise to ensure that all the services provided are carried out with utmost professionalism and attention to detail.

Value Delivery and Care

We are dedicated to meet our customer's needs by delivering exceptional value through tailored solutions, ensuring every interaction is seamless, efficient, & designed to exceed clients' expectations.

Dedicated Contact Centres

SGIVS is equipped with experienced professionals from the industry providing support over calls and emails through our helpdesk striving for first-contact resolution including WhatsApp & chatbot services beyond operational hours.

Multilingual Support

With teams proficient in various languages, we guarantee successful communication with a wide range of clients worldwide.

Streamlined Processes with Digitalization

We rely on the latest digital solutions for document preparation, thus cutting down on lead times & ensuring the fastest results for our clients.

Global Presence with Local Expertise

Our broad worldwide network enables us to offer customized solutions with a strong grasp of local needs, guaranteeing precision and dependability.

Advanced Technology Integration

Our operations are powered by top-tier software and secure servers with advanced firewalls, ensuring real-time tracking, safe document handling, & seamless service delivery.

CHAIRMAN'S MESSAGE

Our mission is to make complex bureaucratic processes such as document Attestation, Visa facilitation, and Consular services simple. We have utilized years of experience and leading AI technologies to offer safe, and efficient solutions to assist Embassies, Ministries, and individuals, in managing their documentation effortlessly.

We know that Embassies often find themselves swimming in a sea of paperwork, while also trying to balance security, transparency, and customer satisfaction. Our team of experienced professionals is well-versed with product knowledge from the industry and can quickly and efficiently take care of these challenges. By adapting to changing regulations and with the help of digitalization, we can streamline processes and decrease processing times which will lead to a better customer experience.

With a strong global presence in the UAE and India, and future expansions in process for the USA, UK, Germany, Sri Lanka, Malaysia, Ethiopia, Uganda, and Egypt, SGIVS Global Services is well-positioned to meet the diverse needs of international clients. Partnering with us means working with a team that prioritizes excellence and innovation. Together we can ensure a smooth experience for citizens and strengthen our consular missions worldwide.

Mr. Satyajitsinh Duleepsinh Gaekwad ~



OUR TEAM

Ujjwal Pandey

Chief Operating Officer (COO) | 20+ years experience

As a seasoned leader, he specializes in driving profitability and delivering operational excellence. He's built a reputation for cultivating strong client relationships and has helped bring in and execute high-value projects. His rich experience in P&L management, team leadership, and strategic planning, ensures seamless service delivery while fostering innovation and growth.



Yudeep Gaekwad

Chief Finance Officer (CFO)

With a fresh and dynamic approach, Yudeep drives SGIVS Global's financial strategy by optimizing resources and ensuring steady growth. He ensures financial stability while fostering collaboration and innovation across the team. With a keen eye for detail and a passion for excellence, he is instrumental in shaping the organization's ongoing and future success.



Neda Abbas

General Manager – Operations

As a key driver of SGIVS Global's operations, Neda ensures efficiency and seamless processes across all functions. She collaborates with frontline teams to streamline workflows, enhancing productivity and operational performance. Her proactive, detail-oriented approach contributes significantly to achieving results and driving the company's growth and success.



Amrita Kashyap

Head of Marketing Communications & Account Management | 20+ years experience

With years of experience across industries such as airlines, media, telecom, and travel, she has driven brand growth, implemented successful campaigns, and managed multi-million-dollar global accounts. By adopting a customer-focused approach, she has strengthened SGIVS Global's market position, establishing it as a leader in dynamic and competitive industries.



Saiyed Manazir

Chief Technology Officer (CTO) | 20+ years experience

With years of experience in the Internet industry, Manazir has leveraged his expertise in branding and digital marketing to deliver outstanding results for clients across various sizes and markets. He has advised numerous companies in making a strategic shift toward online transformation, driving innovation and empowering businesses to thrive in the ever-evolving digital landscape.



OUR MILESTONES

Years of Experience
11+

Documents Processed
5M+

Employees
250+

ISO Certified
**9001, 27001:2013,
45001, ISO 31000**

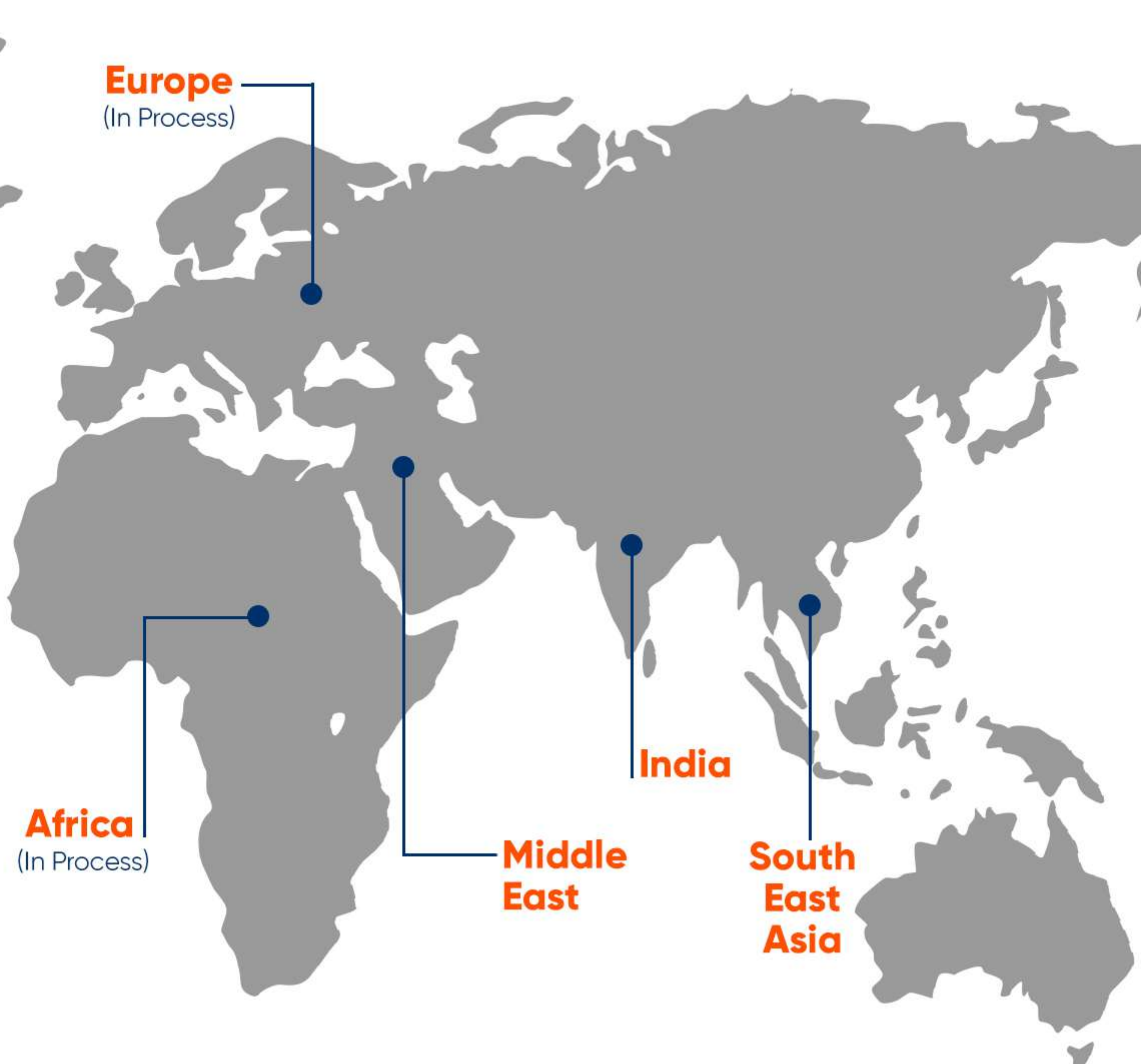
Service Providers
**Ranked In The
Top 3**

**Increased Global
Presence**

From Embassies In
The Past Decade
Zero Complaints

In Process
**Expanding In
5 Countries**

GLOBAL PRESENCE



OUR SERVICES



Attestation
Services



Visa & Passport
Processing



E-Visa



Consular
Services



Tourism Promotion
for Client
Governments



Digitization
Services



Citizen & Front
End Services



Verification
Services



Contact
Center



Study Abroad
Services

VALUE ADDED SERVICES

- **SMS Services**
- **Application Pickup Services**
- **Photocopying Services**
- **Document Tracking**
- **Form Filling Assistance**
- **Primetime Submission and Collection**
- **Priority / Express Processing**
- **Courier Delivery Services**
- **Photograph services**
- **Translation Services**
- **Cloakroom services for the applicants**
- **Home Pickup and drop off**

Promotional and Custom Services

We specialize in creating memorable experiences for applicants by offering customized services that promote tourism and business opportunities. Our goal is to ensure their first impression of the country is exciting and unforgettable. These services are designed to inspire anticipation about their journey and highlight the country's cultural heritage.

Our Offerings

- **Customized services to the country interiors of Application Centres**
- **Themed attire for creating a cultural atmosphere**
- **Creative celebration of national events**
- **Travel kits to enhance the applicant's journey**
- **Social media campaigns to engage and inform**
- **Promotional materials to raise destination awareness**
- **Welcome Card: An informative brochure to ensure a smooth & hassle-free trip**

Travel Support Services

Our qualified SGIVS employees offer a range of services to ensure a smooth experience for applicants, including:

- **Meet & Greet Services**
- **VAT Return Services**
- **Travel & Health Insurance**
- **International Driving Permit**
- **Car Rental**
- **Telecom/SIM Card Provision**
- **Hotel & Flight Booking**

OUR APPLICATION CENTRES

- **India - New Delhi** (Ahmedabad, Bangalore & Mumbai in process)
- **UAE – Dubai and Abu Dhabi**

Benefits of Visiting SGI VS Application Centres

Strategic Locations

Located in central business districts, near Embassies & consulates

Easy Access to Public Transport

Close proximity to metro stations for easy commuting

State-of-the-Art Facilities

Modern, centrally air-conditioned centers with all necessary amenities

Controlled Access

Secure entry with an electronic system for visitor safety

Security Assessment

Engage a reputable security agency to assess the premises, in consultation with the Embassy

Convenient Parking

Ample parking spaces are available for visitors

Inclusive Accessibility

Designed to accommodate differently-abled individuals

Functional Layout

Designed with adequate space for easy navigation and efficient processing

Surveillance

CCTV coverage throughout the entire application centre for added security

Brief on Application Centre - Zone Wise

External & Perimeter Areas

Publicly accessed spaces like landscaping, parking, and food courts

Reception Zone

Entry point for screening and initial contact with visitors

Security Zone

Limited access for staff & authorized visitors

Public Zone

Shared areas such as lobbies, lifts, and adjacent tenant facilities

Operation Zone

Restricted area for applicants, visitors, & vendors

High-Security Zone

Restricted access for key personnel with security clearance

SGIVS
EDU

ABOUT US

SGIVS Edu facilitates international education opportunities to benefit students and the countries they wish to study in. Our experienced team has a comprehensive understanding of the requirements for higher education abroad and works to simplify and streamline the entire process of applications – right from initial counselling to getting admission into top universities.

How Study Abroad Programs Benefit Nations and their Governments

Cultural Exchange

Student exchange programs foster global ties & mutual understanding

Raising Awareness

We promote local universities and programs globally, increasing visibility in targeted regions.

Strengthened Diplomatic Relations

Education partnerships foster long-term relationships between countries, promoting collaboration in various sectors.

Increased Global Mobility

Study abroad programs contribute to the formation of a globally mobile, adaptable workforce ready to address international challenges.

Economic Growth

Increased international students contribute to the economy through tuition fees, tourism, & local spending.

Talent Attraction

Attracting bright international students who contribute to the local workforce, filling skill gaps, & boosting innovation.

Global Standing

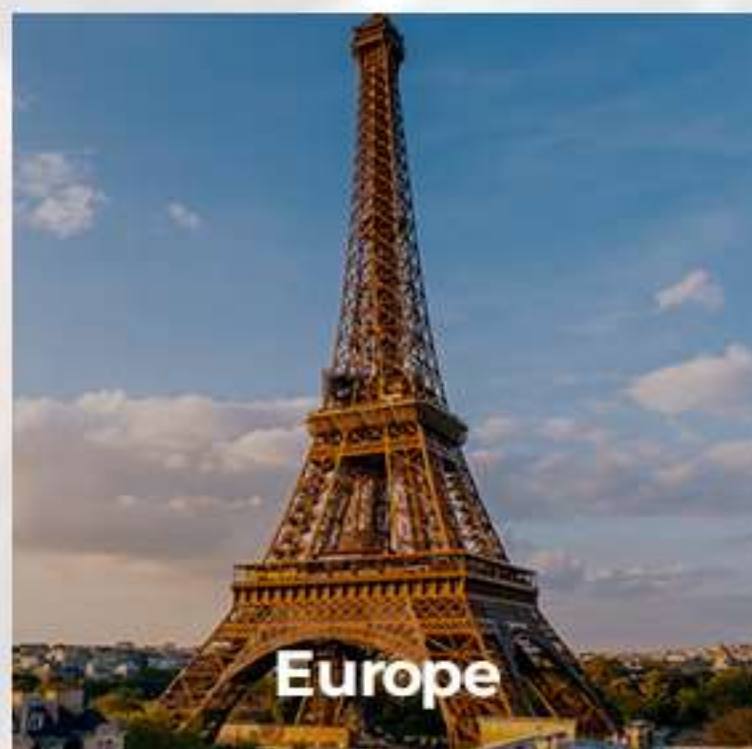
Improving the country's position on the world education map by offering quality educational opportunities to international students.

By aligning with SGIVS Edu, governments can strengthen their position as leaders in global education and economic growth, while nurturing international collaboration and talent development.



STUDY ABROAD SERVICES

Countries We Cater



SGIVS Global promotes universities and academic programs which the Ministry/ Embassy wants us to promote, facilitate scholarships, and streamline end-to-end travel needs and processes to make studying abroad an attractive and accessible option for students.

SGIVS Global will run digital marketing campaigns across social media platforms such as Facebook, Instagram, LinkedIn, and YouTube targeting UAE students, parents, and educational institutions creating awareness about the courses offered by universities.

FOREX TRANSACTIONS

SGIVS Edu offers reliable forex solutions to simplify financial transactions for students pursuing studies abroad. By ensuring seamless and cost-effective currency exchanges, our services support both students and governments in fostering a smoother study-abroad experience.

Our Offerings

- Simplifying Currency Management
- Real-Time Currency Tracking
- Competitive Rates
- Flexible Payment Options

Benefits for Nations and Governments

Cost Efficiency

Streamlined currency exchanges reduce transaction costs

Stronger Relations

Facilitates international student mobility, enhancing diplomatic ties

Regulatory Compliance

Ensures adherence to financial regulations

Local Economic Support

Contributes to local economies by supporting international students



STUDENT LOAN

SGIVS Edu simplifies access to international education, making it more affordable for students. We assist Ministries in promoting global education mobility, fostering cultural exchange, and driving economic growth.

Our Offerings

- Simplified Loan Applications
- Comprehensive Loan Solutions
- Expert Financial Guidance

Benefits for Nations and Governments

Broadened Education Opportunities

Facilitates access to global education, enriching talent and fostering cultural exchange.

Driving Economic Growth

Streamlined processes attract educational investment, boosting local economies

Strengthened Global Partnerships

Supports student mobility, strengthening diplomatic and educational ties



STUDENT ACCOMMODATIONS

SGIVS Edu ensures access to safe, quality housing for international students, creating a supportive living environment that enhances their academic experience. Aligning with SGIVS Edu helps Ministries and governments ensure safe, quality housing for international students, supporting student welfare, stimulating local economies, and strengthening global partnerships.

Our Offerings

- Safe and Affordable Housing
- Fully Equipped Facilities
- Prime Strategic Locations

Benefits for Nations and Governments

Promoting Cultural Exchange

Fosters global understanding & diverse perspectives

Boosts Local Economies

Stimulates housing and hospitality & related sectors

Enhances Competitiveness

Attracts and retains international students

Economic Benefits

Quality housing drives investment and job creation in key sectors

Strengthens International Relations

Demonstrates commitment to global talent



OUR CLIENTS



सत्यमेव जयते

विदेश मंत्रालय
MINISTRY OF
EXTERNAL AFFAIRS



सत्यमेव जयते

EMBASSY OF INDIA
Abu Dhabi, United Arab Emirates



सत्यमेव जयते

Consulate General of India
Dubai



جمهورية مصر العربية

وزارة الخارجية

Ministry of Foreign Affairs



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