

BRIDGING NATIONS, BUILDING TRUST

# BUSINESS OVERVIEW

2025



### TABLE OF CONTENTS

Message from Managing Director	 01
About SGIVS GLOBAL	 02
Key Highlights	 03
Our Clients	 04
Key Service Portfolio	 05
Key Differentiators	 06
SGIVS Presence	 07
SGIVS-UAE	 08
SGIVS-OMAN	 09
SGIVS-INDIA	10
Indian Consular Application Centers	11



# MESSAGE FROM THE M.D.

At SGIVS, our mission is to simplify complex bureaucratic processes—whether it is document attestation, visa facilitation, or consular services. We understand that these procedures can often be challenging, and our goal is to transform them into seamless and efficient experiences for every individual we serve.

Drawing on years of expertise and the adoption of leading-edge technologies, we have built solutions that are safe, reliable, and efficient.

Our services are designed to support embassies, ministries, businesses, and individuals in managing their documentation with ease and speed.

With a steadfast commitment to excellence, SGIVS continues to uphold the values of trust, transparency, and service quality, ensuring that every interaction reflects our dedication to making processes simpler and lives easier.

Our journey is defined by a commitment to excellence and the trust placed in us by the Indian diaspora, businesses, and individuals who rely on our services.

At SGIVS, we believe that each interaction is an opportunity to create a positive experience, and we continue to invest in people, processes, and technology to meet evolving needs.

As we move forward, our focus remains on strengthening our role as a reliable partner of the Embassy of India and enhancing the services we provide to the community. I extend my heartfelt gratitude to our valued customers, dedicated staff, and stakeholders whose support drives our success.

Together, we look ahead with confidence, striving to uphold our values and deliver services that make every individual's journey smoother and more memorable.

Warm regards,

Satyajitsinh Gaekwad

Managing Director SGIVS GLOBAL LLC





## **ABOUT SGIVS**

SGIVS Global LLC has around 13 years of experience in delivering end to end government to citizen (G2C) services, SGIVS seeks to bridge the gap between citizens and government through reliable, transparent, and efficient last-mile solutions.





official partners are Embassy of India, Abu Dhabi and the Consulate General of India, Dubai for attestation of documents within the UAE and have been operational in the UAE since 2012.

As of 2025, we are the exclusive partner of the Embassy of India Muscat - Oman for Attestation, Passport, Visa and OCI services.

Operating through a robust network and guided by a strong customer-centric approach, we empower individuals and institutions to engage confidently with government services.

We leverage the latest technology, Al-driven solutions, and automated workflows to ensure smooth, secure, and efficient service delivery. Our strength lies in our dedicated team of professionals, transparent processes. and unwavering commitment to client satisfaction.

Headquartered in the United Arab Emirates, SGIVS supports operations across the Middle East region, maintaining uniform service standards delivering consistent, high-quality experiences to all our clients.





**13** 

Years since inception

88 15

Application Centers



Countries of Operations



Client Governments



**Applications** Processed



### **OUR CLIENTS**





**Ministry of External Affairs** Government of India



**Embassy of India** Abu Dhabi, United Arab Emirates



**Consulate General of India** Dubai, United Arab Emirates



**Embassy of India** Muscat, Oman



### **KEY DIFFERENTIATORS**



#### Trusted Government Partnership

SGIVS Global has been working with three diplomatic missions and the Ministry of External Affairs, Government of India, for over 13 years. We provide comprehensive CPV (Consular, Passport, and Visa) support, enabling missions to focus entirely on decision-making.



#### **Extensive Logistical Reach**

We offer Asia-wide logistics connectivity with reliable door-to door service, ensuring one-day delivery even in remote locations. All operations are carried out with the safety, security, and transparency required for handling sensitive government documents



#### **Advanced Digital Platform**

SGIVS software is built for employees, applicants, and missions alike streamlining workflows, reducing turnaround time, enabling real-time tracking, and offering customizable dashboards for efficient decision-making.



#### Applicant Centric Model

Our Appointment, QMS, Tracking, and Notification features ensure faster processing and keep applicants updated on their documentation status in real time.



#### **Skilled Manpower**

SGIVS has a team of 150+ professionals specialized in Consular, Passport, and Visa services, trained in government application processing, data entry, and data protection.



### WEBSITE









### **SECURITY FEATURES**







PCI-DSS Certification



### **SOFTWARE**









### **LOGISTICS**



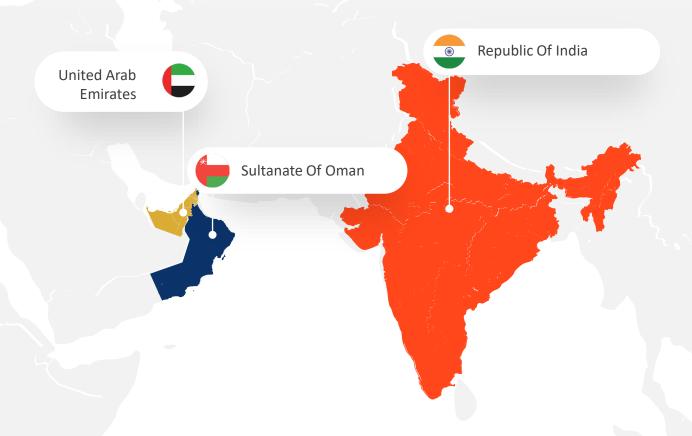








### **OUR PRESENCE**











### SGIVS - U.A.E



SGIVS has been serving the Indian community in the UAE since 2012, providing reliable and authorized attestation services.

Over the past 13 years, we have completed 3.4 million plus applications and assisted the Indians in overcoming documentation hurdles. Our services cover the most essential requirements commonly faced by Indian nationals, ensuring a smooth and hassle-free process every step of the way.

0 **Dubai- GLOBAL HEAD OFFICE** 

> AL Nasar Center, Office no. 104 & 302 Oud Metha, Dubai, UAE

0 **Abu Dhabi- BRANCH OFFICE** 

> Abu Dhabi University Building. Room no: 701, 7th floor Muroor Rd, Al Nahyan Camp, UAE

- 0 **COLLECTION CENTER** 
  - Sharjha
- Fujairah
- Ajman
- Ras Al Khaima
- · Umm Al Quwain







13yrs

Experience



450+

**Branches** 



3.5 M

Daily applications

**Documents** Processed



#### **SERVICES - U.A.E**



**Indian Embassy Attestation** 



MOFA, UAE **Attestation** 



**Apostile** India



**Justice Dept.** Attestation, UAE



**UAE Embassy** Attestation, India



**MEA Attestation** India



**Legal Translation** Services



**Degree Genuity and Equivalency** 



#### **VALUE ADDED SERVICES**

- International and domestic courier services
- Form filling and typing assistance
- End-to-end collection and delivery services
- Premium lounge services
- Photocopy & photograph assistance
- Home services across UAE





#### **SGIVS - OMAN**



SGIVS commenced operations in Oman in 2025, in partnership with the Indian Embassy, as the sole authorized service provider for Attestation, Passport and Visa services.

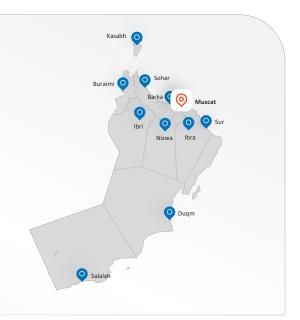


SGIVS has established itself as the leading provider of consular services in Oman, offering comprehensive support to citizens and expatriates alike

0 **Muscat - Head office** 

> Al Raid Business Center, Al Qurum, Muscat, Oman

- 0 **Branch Offices** 
  - Sohar
- Salalah
- Ibri
- Ibra
- Nizwa
- Buraimi
- Kasabh
- Duqm
- Barka





11



6mths

Experience

**Branches** 



250+



25,000

Daily applications

**Applications Processed** 



### **SERVICES - OMAN**



**Indian Embassy Attestation** 



**Indian Passport** Renewals



**Indian Visa** Services



**Police Clearence** Certificate, India



MOFA, Oman **Attestation** 



**Apostile** India



**Legal Translation** Services



**Degree Genuity and Equivalency** 



#### **VALUE ADDED SERVICES**

- International and domestic courier services
- Form filling and typing assistance
- End-to-end collection and delivery services
- Photocopy & photograph assistance
- Home services across Oman





### **SGIVS - INDIA**



We are a leading service provider for U.A.E. tourist visas and also specialize in study abroad assistance for students.

Our support goes beyond admissions, offering comprehensive guidance with accommodation, financial aid, and foreign visa facilitation to ensure a seamless transition for students pursuing their education overseas.



#### **New Delhi**

No 201 & 202, Second Floor Kanchenjunga Building, 18 Barakhamba Road New Delhi, India



#### **Collection Center**

- Mumbai
- Hydrabad
- Trivandrum







2yrs

**Branches** 

Experience



2400



150+

Visa Applications

Students Facilitated



### **SERVICES - INDIA**





**UAE VISA** 



**Study Abroad Program** 



Ministry of **Foreign Affairs Attestation** 

#### **VALUE ADDED SERVICES**

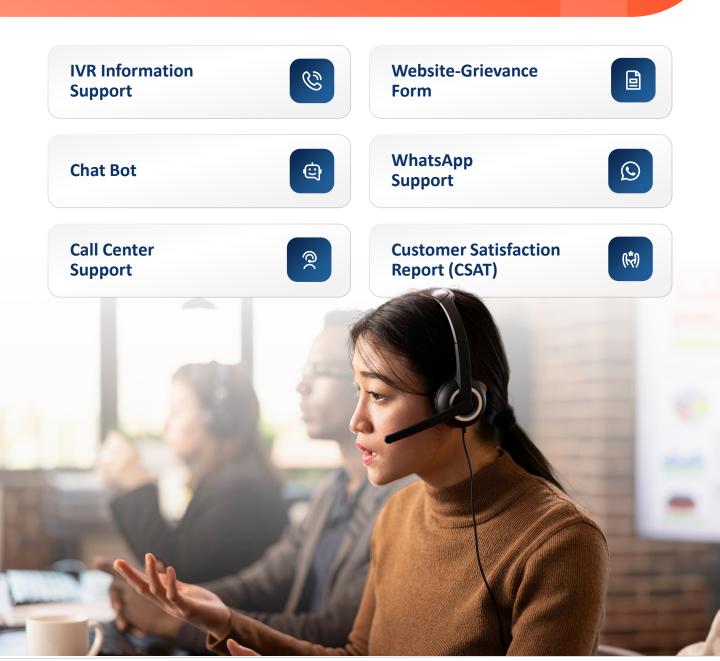
- International and domestic courier services
- Form filling and typing assistance
- End-to-end collection and delivery services
- · Home services pan-India
- International student accommodation
- · Education loan approval





# **CUSTOMER SUPPORT**

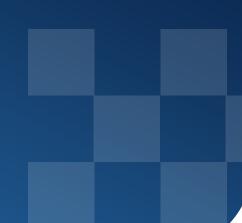
Seamless Support, Anytime, Anywhere





# OUR PROCESS

Seamless Technology, Smarter Processes



**Appoinment System** 



**Biometric Capture** 



**Embassy** Submission



**Quality Assurance** And Feedback



**Delivery** 



**Application Tracking** 







- **UAE Global Corporate Office**
- Office No: 104 & 302, 1st Floor, Al Nasar Central, Oud Metha Dubai, United Arab Emirates
- Q Yudeep@sgivs.com
- *9*71 509223236
- @ Umesh@sgivs.com
- **971** 566876978

- Oman Muscat Office
- Al Raid Business Centre, Building No. 4819, 1st Floor, Block No. 22, P.O. Box 234, Postal Code 114
- India New Delhi Office
- S-11-B/S-11-D First floor, Pandav Nagar (Next to Akshardham Mandir) New Delhi, Delhi 110092, India